

## **EXHIBIT C**

### **Proposed Tariff**

### 3.0 SERVICE DESCRIPTIONS (Cont'd)

- 3.7 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and hospital. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

### 3.8 Telephone Assistance Programs:

#### 3.8.1 Link-Up Program

The Link-Up Program is a federally funded program established to provide assistance to low income households. Under the program eligible Customers may receive a fifty (50%) percent reduction of service connection charges up to \$30.00. (T)  
(N)

- A. The fifty percent Link-Up discount shall apply only to service connection charges up to \$30.00. (T)  
(N)

- B. Participation in any of the following assistance programs is required to establish eligibility. The Illinois Department of Human Resources will certify the applicant's participation in assistance programs (1), (2) and (3) below for purposes of determining eligibility.

Medicaid  
Food Stamps  
Supplemental Security Income (SSI)  
Federal Housing Assistance  
Low-Income Home Energy Assistance (LIHEAP)  
Temporary Assistance to Needy Families (TANF)

- C. The Company's verification either through the Department of Human resources or, in lieu of electronic verification, applicants will sign the form contained in 83 Ill. Admin. Code Section 757 as Exhibit E, shall constitute proof of income eligibility.

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### 3.0 SERVICE DESCRIPTIONS (Cont'd)

#### 3.8 Telephone Assistance Programs (Cont'd):

##### 3.8.1 Link-Up Program, (Cont'd):

- D. The Link-Up Program connection charge reduction shall be available to only one access line per low-income household.
- E. A participant in the Link-Up Program shall have the option to defer payment of the remaining installment charges over a period of twelve months. Monthly payments to retire the outstanding balance shall be required, but no interest or carrying charges shall apply.
- F. Supplemental Link-Up Telephone Assistance Program
  - 1. In addition to the fifty percent discount described in 3.8.1 above, a (T) supplemental credit of \$10.00, not to exceed fifty percent of the total connection charge, will be applied to each new eligible subscriber, as defined in 3.8.1 above.
  - 2. The supplemental Link-Up Program is funded through voluntary contributions from Illinois customers contributing to the Universal Telephone Service Assistance Program (UTSAP) as described in this tariff.

##### 3.8.2 Lifeline Telephone Assistance Program

The Lifeline Program is a federally funded program established to provide monthly assistance to low income households. Eligible subscribers may receive a discount on monthly local exchange access service of \$1.75. In addition, the Federal Subscriber Line Charge will be waived.

- A. The eligibility criteria for the Lifeline Program shall be the same as that provided under the Link-Up Program as specified in Section 3.8.1 above.

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3.0 SERVICE DESCRIPTIONS (Cont'd)

3.8 Telephone Assistance Programs (Cont'd):

3.8.2 Lifeline Telephone Assistance Program, (Cont'd)

- B. Lifeline services shall not be disconnected for nonpayment of toll charges.
- C. Qualifying low-income subscribers, who voluntarily elect toll blocking, where available, will not be required to pay a service deposit in order to initiate Lifeline service. This service will only be provided at the customer's request.
- D. Supplemental Lifeline Telephone Assistance Program. The supplemental Lifeline Program is funded through voluntary contributions from Illinois customers contributing to the Universal Telephone Service Assistance Program (UTSAP).

3.8.3 Voluntary Contributions

- A. Customers wishing to participate in the funding of UTSAP may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the customer's monthly bill. The voluntary contribution shall not reduce the customer's total monthly bill amount due the Company for telephone services or other charges.

(1) Residential customers may elect to contribute:

- (a) \$0.50
- (b) \$1.00
- (c) \$2.00
- (d) \$5.00

(M)(N)

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